

Privacy Policy

Effective Date: 11/6/25

Last Updated: 11/6/25

1. Introduction

Welcome to the Vermillion County Prosecutor's Office ("we," "our," "us"). We operate the website www.vermcova.com (the "Site") and provide 10DLC (10-Digit Long Code) messaging and communication services (the "Services").

This Privacy Policy explains how we collect, use, disclose, and protect your information when you visit our website or use our Services.

By accessing or using our Site or Services, you agree to the collection and use of information in accordance with this policy.

2. Information We Collect

We may collect the following types of information:

A. Information You Provide

- **Personal Information:** Name, email address, company name and phone number.
- **Victim Information:** Incident details and restitution records.
- **Message Data:** Content of messages sent through our 10DLC platform, including recipient phone numbers (only as needed to deliver messages).
- **Support Requests:** Any information you share when contacting our support team.

B. Information Collected Automatically

- **Usage Data:** IP address, browser type, device information, access times, and referring pages.
 - **Cookies & Tracking:** We use cookies and similar technologies to improve your experience, track usage, and analyze site performance.
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3. How We Use Your Information

We use the collected information for purposes such as:

- Providing, operating, and improving our Site and Services.
- Processing transactions and sending restitution requests.
- Sending important notices, updates, or alerts.
- Ensuring compliance with carrier and regulatory 10DLC requirements.
- Protecting against fraud, abuse, or security threats.
- Complying with legal obligations.

4. SMS & 10DLC Compliance

If you use our Services to send SMS messages:

- You must comply with all applicable carrier rules, the **Telephone Consumer Protection Act (TCPA)**, and **CTIA guidelines**.
- Recipients must **opt in** to receive messages, and you must honor **opt-out requests**.
- We do **not sell or share** end-user contact information with third parties for marketing purposes.

We may retain limited message metadata (e.g., timestamps, delivery status) for compliance and troubleshooting.

5. Sharing of Information

We do **not sell** your personal data.

We may share your information with:

- **Service Providers:** Vendors that help us operate our business (e.g., payment processors, hosting services).
- **Legal Authorities:** When required by law, regulation, or legal request.
- **Business Transfers:** In case of merger, acquisition, or sale of assets.

All third parties are required to protect your data and use it only as instructed.

6. Data Retention

We retain personal information only as long as necessary for the purposes outlined above or as required by law. You may request deletion of your account and related data at any time.

7. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your data from unauthorized access, use, or disclosure. However, no system is completely secure, and we cannot guarantee absolute protection.

8. Your Rights & Choices

Depending on your location, you may have the right to:

- Access or request a copy of your personal data.

- Correct or delete information we hold about you.
- Opt out of marketing communications.
- Withdraw consent (where applicable).

To exercise these rights, contact us at kerri.langley@vermillioncounty.in.gov

9. Children's Privacy

Our Services are not directed to individuals under 13 years of age. We do not knowingly collect personal information from children.

10. Changes to This Policy

We may update this Privacy Policy periodically. Changes will be posted on this page with the updated date.

11. Contact Us

If you have questions about this Privacy Policy or our data practices, please contact us at:

Vermillion County Prosecutor's Office

Email: kerri.langley@vermillioncounty.in.gov

Address: 255 S Main Street 1st Floor Newport, IN 47966; PO Box 249 Newport, IN 47966